



4. Supplier Procurement & Management

This can involve any or all aspects of the structure, definition, writing and management of ITT/RFI/RFP processes to engage external partner(s) that add genuine value to the service proposition and that work together to ensure continued market differentiation.

This covers user requirements definitions, technical requirements and architectures and commercial terms of engagement.

An example procurement cycle involving IT components, may look like the following (this also shows aspects of our programme/project management product):

